



LOS ANGELES COUNTY - DEPARTMENT OF HEALTH SERVICES

OUTPATIENT REDUCED-COST SIMPLIFIED APPLICATION (ORSA) INFORMATION

If you can not pay for your outpatient medical care, tests or medicines, you may be eligible for the ORSA Program. You may not have to pay anything or only a small amount. ORSA is available for outpatient medical care, including emergency services, at any of the County hospitals and clinics listed on the other side of this page.

WHO IS ELIGIBLE?

- You must be a resident of Los Angeles County to receive ORSA.
- If you have no income or low income and do not have health insurance or a program that pays for outpatient medical care, you may be eligible for ORSA.
- If you can qualify for Medi-Cal, you apply for and cooperate with the Medi-Cal application before you can be considered for ORSA.
- If you are eligible for Medi-Cal but do not want to apply, you are not eligible for ORSA. However, you may use the Pre-Payment Plan. (See below.)

HOW TO APPLY:

- You must be a Los Angeles County resident and provide acceptable proof of address to receive ORSA.
- ORSA uses a one page application.
- Ask any County hospital or clinic financial staff about the ORSA program.
- In most cases, the financial worker will only need information about your family size and income. In other cases, the worker may ask you about your property and expenses.
- You will have to sign a form stating that what you say is true. You will not have to show additional proof (like pay stubs, income tax returns, bank statements, property tax statements, etc.) when you apply.
- However, a random number of patients will be asked later for some or all of this type of information, and a credit check may be done. If you are asked within 6 months of the time you apply to show proof of your income, (or property or expenses if this information was used for your ORSA application), and you do not, you may have to pay for the full cost of your outpatient medical care. You will have 20 days to give the information if you are asked.
- If you want ORSA, you have to apply for it within 6 months from the time you came in for outpatient medical care. ORSA will not cover any outpatient medical care which is more than 6 months prior to the date of your ORSA application. Exceptions to this rule will be made if you apply for ORSA because your Medi-Cal was denied. If you have any Los Angeles County outpatient medical bills that are over 6 months old, you may apply for Ability-to-Pay (ATP).
- You will get a copy of your ORSA Agreement which you need to bring with you each time you need outpatient medical care. You also need to bring your clinic card with you.

WHAT ORSA COVERS:

- ORSA covers outpatient medical care and medicines at the locations listed on the other side of this page only. You can not use ORSA for inpatient medical care.
- Your ORSA is good for one (1) year. At the end of 1 year, you will have to apply again.

WHAT ABOUT OTHER PROGRAMS?

- You may use the low-cost "Pre-Payment Plan" instead of ORSA, if you are a Los Angeles County resident. In the Pre-Payment Plan, you pay from \$50 - \$300 for outpatient medical care, and you do not have to give any financial information. (The Pre-Payment Plan does not cover your medicines, so you may want to apply for ORSA.)
- If your cost for ORSA is more than the "Pre-Payment Plan" amount, you can pay the "Pre-Payment" amount instead.
- Please ask a financial worker to explain your payment choices and the regulations for the different programs. They will be glad to help you.
- If the worker says that you may be eligible for Medi-Cal, you can ask for help.
- US Citizenship and Immigration Services (USCIS) will not consider you a public charge if you are eligible for ORSA.
- If you have specific questions regarding public charge or other immigration issues, you may contact the Health Consumer Center of Los Angeles at 1 (800) 896-3203.
- For further information about ORSA and the County's other reduced cost programs, you may call a 24 hour recorded message at 1 (800) 378-9919.

Hospitals	Comprehensive Health Centers	Health Centers
Harbor/UCLA Medical Center 1000 West Carson Street Torrance 90509 (310) 222-2887	El Monte Comp. Health Center 10953 Ramona Boulevard El Monte 91731 (626) 579-8412	Antelope Valley Health Center 335-B E. Ave. K-6 Lancaster 93535 (661) 723-4511
High Desert Multi-Service Ambulatory Care Center (MACC) 44900 North 60th Street West Lancaster, 93536 (661)945-8440	E.R. Roybal Comp. Health Ctr. 245 So. Fetterly Avenue Los Angeles 90022 (323) 780-2340	Bellflower Health Center 10005 E. Flower St. Bellflower 90706 (562) 804-8112
LAC + USC Medical Center 2020 Zonal, Ground Floor Los Angeles 90033 (323) 226-6361	H.C. Hudson Comp. Health Ctr. 2829 South Grand Avenue Los Angeles. 90007 (213) 744-3689 (213) 744-3821 (after 5:00 p.m.)	Dollarhide Health Center 1108 N. Oleander Compton 90220 (310) 763-2244
Martin Luther King Jr. - MACC 12021 So. Wilmington Avenue Los Angeles 90059 (310) 668-3564	H.H. Humphrey Comp. Health Center 5850 So. Main Street Los Angeles 90003 (323) 846-4287	Glendale Health Center 501 N. Glendale Ave. Glendale 91206 (818) 500-5785
Olive View/UCLA Medical Center Outpatient Clinics 14445 Olive View Dr. Sylmar 91342 (818)364-3077	Long Beach Comp. Health Ctr. 1333 Chestnut Avenue Long Beach, 90813 (562) 599-2153	Harbor / UCLA Family Health Center 1403 West Lomita Blvd., 2nd Floor Harbor City, 90710 (310) 534-7600
Rancho Los Amigos National Rehabilitation Center 7601 E. Imperial Hwy. Downey, 90242 (562)401-7320	Mid Valley Comp. Health Center 7515 Van Nuys Blvd. Van Nuys 91405 (818) 947-4000	Lake Los Angeles Clinic 16921 E. Avenue O, Space G Lake Los Angeles 93535 (661) 945-8442
		La Puente Health Center 15930 Central Ave. La Puente 91744 (626) 855-5300
		Littlerock Community Clinic 8201 Pearlblossom Hwy. Littlerock 93543 (661) 945-8381
		South Valley Health Center 38350 40th St. East Palmdale 93550 (661) 272-5050
		San Fernando Health Center 1212 Pico St. San Fernando 91340 (818) 837-6969
		Wilmington Health Center 1325 Broad Ave. Wilmington 90744 (310) 518-8800